

NORTHWIND

January 2014

## Practice Exercises – Spa & Activities Session 2

## \*\*Please use the Name List below to complete the following exercises\*\*

- 1. Make a booking from the Services by Day Screen for Guest #1 for today for a massage
- 2. Make a booking from the Services by Day Screen for Guest #2 for tomorrow for a Body Treatment
- 3. Make a booking from the Provider Booking screen for Guest #3 for today for a Pedicure or Manicure and add Re-confirm Guest and Re-confirm Provider
- 4. Search for Guest #1's booking using the Service Rapid Search and change the Provider Name and change the phone number information
- 5. Search for Guest #3's booking using the Service Rapid Search and change the date to the following day and adjust the rate by \$20 less
- 6. Search for Guest #2's booking and Cancel it
- 7. Make a waitlist booking for Guest #4 and add a booking text
- 8. Make a booking from the Provider Booking screen for Guest #5 and add a Do Not Change for the Provider
- 9. Search for the Cancelled booking for Guest #2 and re-instate the booking
- 10. Search for Guest #5's booking and make it into a Waitlist status

## **Names List:**

- 1. Jackson, Pula
- 2. Wang, Winny
- 3. Marcos, Stella
- 4. Jung, Linda
- 5. Bello, Sandy
- 6. Lapp, Crystal